

# COURSE CONTENTS

# Introduction to Business Process Re-engineering

- Drivers to re-engineer
- Barriers to success when re-engineering
- Phased approach

# What is a process / Intro to Process Modelling

- Key aspects and attributes of a process
- The independence of processes from systems and
- Process decomposition and way of illustrating models

# Phased approach to BPR

- Process Selection and Scoping
- Analysis of the existing situation High level creation of the future state Invent, Distil, Focus
- Design detailed future state
- Plan for build and implementation of future state

#### Measurement and validation

#### Tools and techniques

- Running workshops and facilitating creative discussion
- Documentation and hand over points

# **Participants**

Any person who is involved in the analysis or facilitation of a BPR project. Subject Matter Experts and Management will benefit from some knowledge transfer, but this course is targeted at the people on the project team

#### Outcomes

Business Process Re-engineering is a method of reinventing how a business operates. This is not at a products or services level, but at an operational process level. The objective of a BPR project is:

- Cost Reduction
- Simplified, flexible business processes
- Improved control
- Competitive advantage

Venue: Professional Development Centre (PDC) NUST

# Training Methodology

- Lectures with power point presentations
- Discussions
- FAQ's

Course Duration: 6 Hrs.