



## INTRODUCTION

LEAN SIX SIGMA REPRESENTS A BUSINESS PHILOSOPHY LEADING TO THE ELIMINATION OF WASTE AND THE REDUCTION OF VARIATION. WITH LEAN SIX SIGMA, COSTS ARE REDUCED, PRODUCTIVITY IS RAISED AND CUSTOMER SATISFACTION IS ENHANCED. THE EFFORT STARTS WITH UNDERSTANDING VALUE THROUGH THE EYES OF THE CUSTOMER. ANYTHING THAT DOES NOT ADD VALUE IS WASTE. ANY VARIATION FROM THE TARGET OR IDEAL STATE IS A POTENTIAL SOURCE OF ADDED COST. LEAN SIX SIGMA EFFORTS TACKLE BOTH WASTE AND VARIATION WITH A FOCUS ON CUSTOMERS AND THEIR NEEDS. LEAN AND SIX SIGMA ARE PART OF A CONTINUUM IN WHICH EFFICIENCY (SIX SIGMA) IS COUPLED WITH EFFECTIVENESS (LEAN) TO CREATE A ROBUST IMPROVEMENT ENVIRONMENT.

## WHAT WILL YOU LEARN & ACHIEVE

- SIX SIGMA & LEAN SIX SIGMA METHODOLOGIES
- VALUE STREAM MAPPING
- WASTE ELIMINATION & 5S
- DMAIC PROJECT CYCLE
- LEADERSHIP TEAM, CHAMPIONS, BLACK BELTS, GREEN BELTS
- DMAIC PROJECT MANAGEMENT
- MINITAB - 18 SOFTWARE FOR SIX SIGMA

## WHO SHOULD ATTEND

- EXPERIENCED & ASPIRING MANAGERS IN PRODUCTION, LOGISTICS & SUPPLY CHAIN, FINANCE, MARKETING & SALES, OFFICE MANAGEMENT & OTHER BUSINESS FUNCTIONS
- FRESH ENTRANTS LOOKING FOR A COMPETITIVE HEAD-START IN INDUSTRY

